

## Fact Sheet

SCG Logistics is determined to offer a complete range of logistics and shipping services, both domestically and overseas, operated through an effective management system, a comprehensive network and standardized warehouse process. Furthermore, SCG Logistics has applied advanced technologies into operations to meet customer needs. As a result of delivering high-quality management services, the Company continues to grow consistently in Thailand and expand service coverage to ASEAN countries.

### SCG LOGISTICS VISION

SCG Logistics strives to develop an effective logistics infrastructure to raise the living standards of the people and empower partner's business capability by matching products and needs with a network and modern innovative technology.

### SCG LOGISTICS SERVICES

- 1) Domestic Transportation Service
- 2) Cross border Service
- 3) Import-Export Service
- 4) Warehouse Management Service
- 5) Cold Chain Service
- 6) Regional Logistics Service
- 7) Fulfillment Service

### INCORPORATED TECHNOLOGIES FOR ENHANCED SERVICE CAPABILITY

- 1) Chatbot
- 2) Robotics Process Automation (RPA)
- 3) Object Recognition
- 4) Route Optimization
- 5) Automated Storage and retrieval system

## SCG LOGISTICS CUSTOMERS

- 1) Agriculture Business
- 2) Cement & Energy Business
- 3) Chemicals Business
- 4) Food & Beverage Business
- 5) Housing Product Business
- 6) Packaging Business
- 7) Automotive Business
- 8) Steel & Building Materials Business

## FULFILLMENT BY SCG LOGISTICS

- 1) Store: Providing inventory management solutions for items of all sizes at SCG Logistics warehouse in Rangsit.
- 2) Order: Receiving orders of all sales channels including social media platforms, marketplace, and retail stores together with providing services that enables stock inventory management on online platform.
- 3) Pick-Pack: Picking and packing ordered items of all sizes.
- 4) Delivery: Shipping products to all provinces of Thailand with the following functional services:
  - Normal-sized goods will be handled by SCG Express that offers nationwide service coverage.
  - Oversized goods will be handled by SCG Logistics operating only in Bangkok and vicinities.
- 5) China E-Commerce Service: Providing shipment services from Thailand to China.
- 6) Analytic: Providing insights of customer behaviors to help sellers predict trends for further development and business growth.

The fulfillment fee accounts for 30% of product cost of sales.

## VALUE ADDED SERVICES

- 1) Customization service for special packing tailored to customer's unique needs.
- 2) White Glove service for shipping and installing delicate or high-value product that requires special care such as electronic appliance or furniture.
- 3) Reverse Logistics service for handling product returns and repairs.

## Technologies For Better Operational Performance

- Micro Rack, the three-story storage rack suitable for small-sized items, storing up to 1,500 cubic meters.
- Conveyor used to substitute human operators that transfer items from the storage location to Packing Station, preparing for the delivery.
- WMS and Barcode Scanner are implemented to prevent picking errors.

## TARGET CUSTOMERS

SME online retailers, SME entrepreneurs, business owners of large companies.

## CONTACT US

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